

Terms and Conditions

Respite Terms & Conditions:

Respite Care Offer

4 WEEKS FOR THE PRICE OF 3

To book a tour or for more information, pop in for a cuppa today!

01260 221731



The offer: 4 weeks respite care for the price of 3 weeks

- The 4 for 3 offer applies to short-term respite for residential and nursing care (non-specialist needs) stays only subject to assessment and availability.
- The offer applies to a minimum of 28-night stay which is to be taken in consecutive nights. The fee for 21 nights will apply for a 28-night stay. Only one week in any continuous stay of four weeks will be free.
- Available to self-funded bookings only.
- Offer available to all new respite enquires made from 8th April 2024.
- Promotional Period: Offer is valid for respite bookings confirmed and paid for in full between 8th of April 2024 – 30th of June 2024. The offer must have been redeemed and respite stay must commence by 30th of June 2024. No promotional bookings will be taken beyond this date.
- The offer is subject to availability – all homes have a limited number of rooms available for respite – these will be allocated on a first-come, first-served basis and will be considered booked when full payment is received.
- Only one stay can be booked within the promotional period.
- Admission is not available on Saturday or Sunday without prior arrangement.
- Allocated room choice is at the Home Manager's discretion.
- Offer availability is subject to an independent needs assessment carried out by the home. This is free of charge.
- Sandstone Care Northwest/Sandstone Care Much Hoole/Sandstone Care Cheshire/Sandstone Care Telford/The Oaks (Newtown) Limited has the right to withdraw the Offer at any time.
- This Offer is non-refundable.
- Only one claim per admitted resident is permitted.
- Claimants cannot claim in conjunction with another offer.
- All admissions are subject to the home's specific admission processes.
- Sandstone Care Limited and its' homes reserve the right to withdraw this offer at any time.
- The short term residents will be bound by the Residential Care Agreement and Resident's Terms and Conditions from time to time in force during their stay. Please contact the office of the specific home you are interested in if you wish to see further details of these documents.

INTERNAL REFERENCE BEFORE ADMISSION:

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- 1. Offer is logged onto Care HQ in Notes and Enquiry Source is 'Respite Campaign' or 'Marketing Campaign'.
 - 2. Claim added to a 'Respite Claims' spreadsheet. Name, Tel, Home, Enquiry Date, Admission Date. Claim Verified (Y/N).
 - 3. Email sent to admin, home manager and accounts to let them know what to charge.